**Introduction/ Issue: *When working with Oracle systems, you may encounter a scenario where you need to extract payment terms associated with a customer. This blog addresses the challenge of retrieving these payment terms effectively.***

**Why we need to do / Cause of the issue: *The need to extract payment terms arises when there is a requirement to verify the terms applied to a sales order. Without this information, there may be discrepancies in financial reporting or order processing. The issue typically occurs when payment terms must be cross-checked or reported on, especially during audits or reconciliations.***

**How do we solve: *To address this issue, a specific SQL query can be used to extract the necessary payment term details from Oracle.***

***/\* Formatted on 2024/08/23 17:19 (Formatter Plus v4.8.8) \*/***

**SELECT customer\_name, site\_use\_code, LOCATION, payment\_term\_id, NAME**

**FROM apps.hz\_cust\_site\_uses\_all a1,**

**hz\_cust\_acct\_sites\_all a2,**

**ar\_customers a3,**

**ra\_terms a4**

**WHERE a1.cust\_acct\_site\_id = a2.cust\_acct\_site\_id**

**AND a2.cust\_account\_id = a3.customer\_id**

**AND a3.customer\_id = :p\_customer\_id**

**AND a1.payment\_term\_id = a4.term\_id(+)**

**Conclusion: *By using the provided query, you can accurately retrieve and verify payment terms applied to sales orders.***