

Quality Policy

“We are committed to deliver **great customer experience** and **value to all stakeholders all the time.**”

Great Customer Experience: Focus on customer needs and addressing them, rather than just focusing on the stated requirements. We are committed to engage with and listen to customers on regular basis to put ourselves in their shoes and deliver to the best of our ability.

We at Doyensys regularly interact, communicate, and review with customers, and work in a collaborative manner. We remain agile to the changing needs of customers and strive to take the extra mile to exceed their expectations.

Value: We are focused on bringing business value to the customers. We deliver quality solutions and services with passion and support our customers with the right tools and methodologies.

We at Doyensys define our customer needs and requirements precisely and strive to deliver accordingly. We regularly take feedback from customers, employees and other stakeholders, and work to deliver more through our process excellence initiative.

All Stakeholders: Our stakeholders include primarily our customers, employees, suppliers, partners, and shareholders. We also consider the relevant Government bodies, industry associations and the society around us in general as our stakeholders, as there will be mutual dependance with them.

We at Doyensys have identified all internal and external stakeholders, documented their needs & expectations, and will strive to meet all their expectations.

All the Time: We are committed to continuous improvements and strive to do better than yesterday.

We at Doyensys have set up measurement and monitoring mechanisms, internal audit system and proper corrective action system to drive continuous improvement in whatever we do.

Doyen Systems Private Limited

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