



# TTK Healthcare - Migration from SAP to Oracle CASE STUDY

## Introduction

TTK Healthcare is an Indian conglomerate with a leading presence in pharmaceutical, consumer and hospital care products. The company has a long-standing association with Doyensys with several successful engagements and projects in the past. It was due to this trust that TTK Healthcare chose to work with Doyensys for the migration of SAP to Oracle.

## Objective

To merge a new division (TTK Protective Devices Division) with the TTK Healthcare ERP application running on Oracle EBS. The Devices Division was on the SAP system, and due to this, the company was incurring an additional cost for SAP license renewal. Moreover, a separate on-premise infrastructure for SAP system meant added expenditure for its maintenance.

The project came with the following requirements.

- ✔ The new division was to be configured & tested in a period of 5 months and was to go-live by FY Apr '19.
- ✔ Seamless transition from the SAP to Oracle EBS ERP.
- ✔ Leveraging the features of Oracle EBS to enhance process efficiency.
- ✔ Automating end-to-end processes in a few business areas.
- ✔ Optimising the ROI by eliminating the additional licensing cost incurred for SAP.

## Challenges

While working on the project, the team at Doyensys identified two crucial challenges.

- Integration of custom Bolt-on Applications with the Oracle Process Manufacturing Module (OPM).
- Product gaps related to the Quality Management Module.

The team proposed and implemented a two-pronged strategy to resolve these problems - configuration changes and integrations using Oracle provided API and user training.

## Solution

Given the brevity of time, a team of 8 consultants at Doyensys worked out an effective strategy to achieve the project objectives.

- Mapping of the SAP processes with Oracle EBS ERP and identifying the process fitment & gaps.
- Custom solutions for the identified gaps.
- Separate Bolt-on application to cater to the custom manufacturing process
- Automation solution for end-to-end process covering the inventory transfer between divisions.

## Result & Impact

With the carefully drawn-out strategy, Doyensys executed a smooth transition to the new system in a period of 5 months. Since project completion, TTK Healthcare has profited with the following benefits.

- Reduced license renewal cost that would otherwise be incurred for SAP.
- Reduced infrastructure cost due to the migration from the on-premise SAP system to an existing Cloud-based Oracle EBS solution.

## Conclusion

TTK Healthcare acknowledged and appreciated the collaborative working approach that Doyensys adopts while working closely with the TTK internal IT team. It allowed maximum benefits to both the partners in terms of knowledge enhancement & complete solutions.